

Jefferson County EMA and City of Birmingham Alert System

First time user, click on “Sign Up” (Red Arrow). You can click on the blue “Help and Answers” button at any time during the registration process.

Jefferson County Citizen Alert Notification System

If we can't reach you, we can't alert you

Powered By everbridge

[Login](#) [Sign up](#) [Overview](#) [FAQs](#)

[? Help & Answers](#) **Help and Answers**

Jefferson County EMA and City of Birmingham Alert System

Get alerted about emergencies and other important community news by signing up for our Emergency Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.

Login to your account

Username [Forgot username](#)

Password [Forgot password](#)

Keep me signed in (Uncheck if on a shared computer)

[Login](#)

Don't have an account? [Sign up](#)

Sign Up

Jefferson County EMA and City of Birmingham Alert System

Fill out your profile information

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085> and the page title "JC EMA Public - My Profile". The header features the "Jefferson County Citizen Alert Notification System" logo and a banner with the text "If we can't reach you, we can't alert you" and "Powered By everbridge". The navigation bar includes "Welcome jamesacoker", "Logout", "Home", "Overview", and "FAQs". A "Help & Answers" link is visible in the left sidebar.

My Profile

- Username: jamesacoker [Change Password](#)
- First Name:
- Last Name:
- Middle Initials:
- Registration Email:

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Fill in the numbers and email addresses that apply to you. Don't click "save" yet.

Here's how to contact me. (Complete at least 1)

Move up or down to change the order.

<input type="checkbox"/> <input type="checkbox"/> 1) Text Primary Cell	United States	2055559999
<input type="checkbox"/> <input type="checkbox"/> 2) Secondary Email	cokerj@jccal.org	
<input type="checkbox"/> <input type="checkbox"/> 3) Call Primary Cell	United States	2055559999
<input type="checkbox"/> <input type="checkbox"/> 4) Primary Email	email address here	
<input type="checkbox"/> <input type="checkbox"/> 5) Home Phone	United States	2055550000
<input type="checkbox"/> <input type="checkbox"/> 6) Work Phone	United States	555-555-5555
	Ext	5555
<input type="checkbox"/> <input type="checkbox"/> 7) Text Secondary Cell	United States	555-555-5555
<input type="checkbox"/> <input type="checkbox"/> 8) Call Secondary Cell	United States	555-555-5555
<input type="checkbox"/> <input type="checkbox"/> 9) Other Phone	United States	555-555-5555
<input type="checkbox"/> <input type="checkbox"/> 10) TTY Device	United States	555-555-5555

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The red arrows let you move your contact numbers up and down; this is how you adjust your priority. What's best for you? Once you do that, click "save".

Here's how to contact me. (Complete at least 1)

Move up or down to change the order.

1) Text Primary Cell	United States	2055559999
2) Secondary Email		
3) Call Primary Cell	United States	2055559999
4) Primary Email	email address here	
5) Home Phone	United States	2055550000
6) Work Phone	United States	555-555-5555
	Ext	5555
7) Text Secondary Cell	United States	555-555-5555
8) Call Secondary Cell	United States	555-555-5555
9) Other Phone	United States	555-555-5555
10) TTY Device	United States	555-555-5555

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Now you can add as many as 5 locations you want to be notified about. Home, work, school, relatives, etc. In the “Location Name” block type in what you want to call the location.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Locatio...". The main content is a form titled "Edit the Location".

The form fields and their values are:

- * Location Name:** Home (A red arrow points to this field)
- * Country:** United States (dropdown menu)
- * Address:** 4500 Home Street Road (text input with a clear button)
- Apt/Suite/Unit:** (empty text input)
- City:** Birmingham
- State/Province:** Alabama (dropdown menu)
- Postal Code:** 35209

Below the form is a link: [Show Latitude/Longitude](#). At the bottom are two buttons: "Verify This Address" (blue) and "Cancel" (grey).

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After you enter the location information, click on “Verify this address”.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Locatio...". The main content area is titled "Edit the Location" and contains the following form fields:

- * Location Name:** Home
- * Country:** United States
- * Address:** 4500 Home Street Road
- Apt/Suite/Unit:** (empty)
- City:** Birmingham
- State/Province:** Alabama
- Postal Code:** 35209

Below the fields is a link: [Show Latitude/Longitude](#). At the bottom of the form is a blue button labeled "Verify This Address". A red arrow with a yellow outline points to the right of this button.

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The system found you! The grey point on the map is the address you entered.

Verify Your Location

[? Help & Answers](#)

School

You entered: 1901 S Lakeshore Dr, Homewood, Alabama, 35209, United States

We found a few possible matches, do any of these look right?

- A - 1901 Lakeshore Dr S, Homewood, AL 35209 United States
- None of these look right

Map Satellite

Target

Samford University

Homewood High School

Map data © 2015 Google Terms of Use Report a map error

This is my Location Cancel

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Now click on the circle to the left. Your grey marker will turn red.

Verify Your Location

[? Help & Answers](#)

School

You entered: 1901 S Lakeshore Dr, Homewood, Alabama, 35209, United States

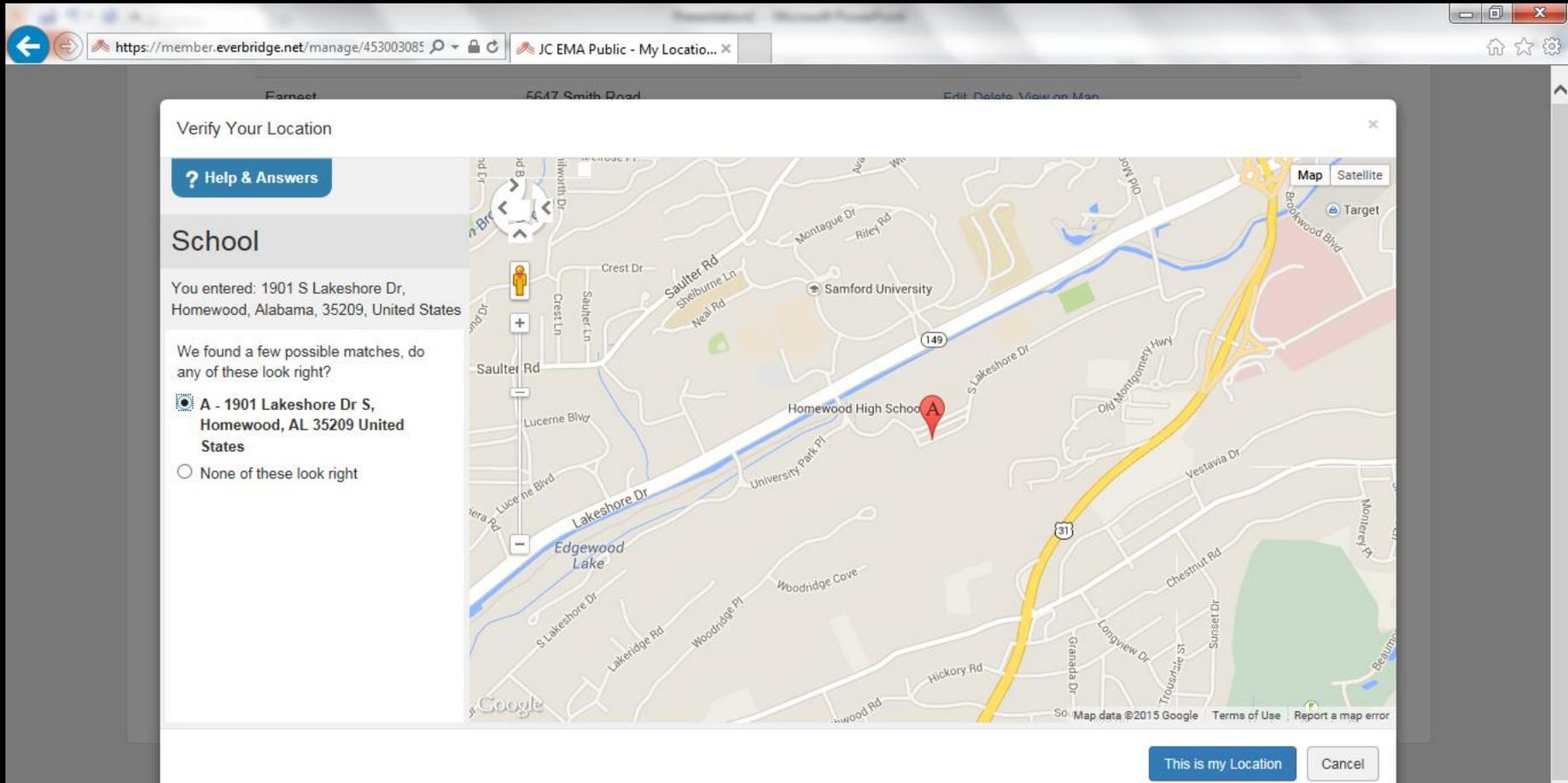
We found a few possible matches, do any of these look right?

- A - 1901 Lakeshore Dr S, Homewood, AL 35209 United States
- None of these look right

[This is my Location](#) [Cancel](#)

Jefferson County EMA and City of Birmingham Alert System

Now, click on “This is my Location”. The location you chose is now entered under your profile.



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You can add as many as four more locations, for a total of five.

Browser address bar: <https://member.everbridge.net/manage/453003085> JC EMA Public - My Location... x

Location Name: School

Country: United States

Address: 1901 S Lakeshore Dr

Apt/Suite/Unit:

City: Homewood

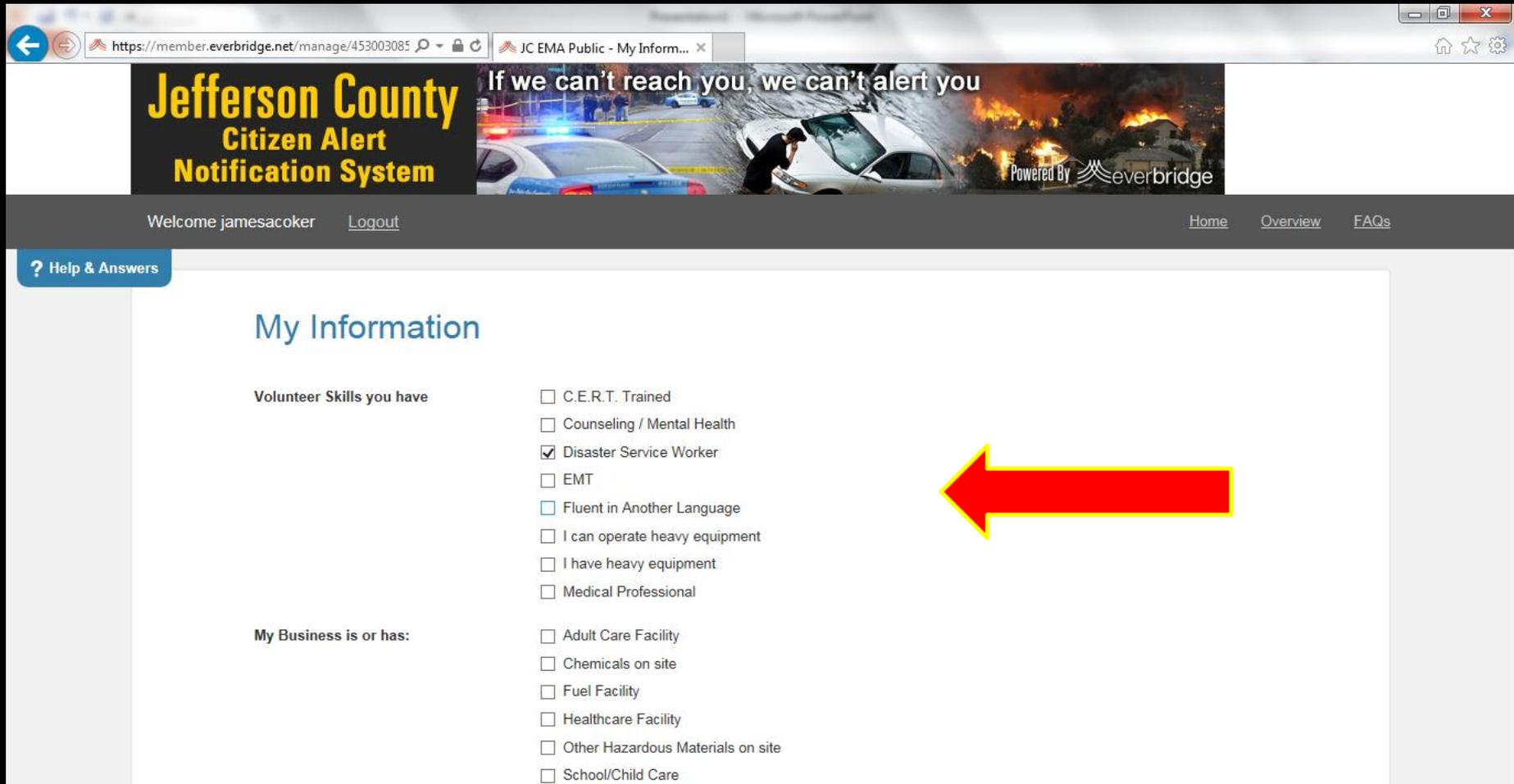
State/Province: Alabama

Postal Code: 35209

Buttons: Verify This Address, Cancel

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Your next step is “My Information”; this is voluntary. This would help us contact people who have special skills, such as Medical Professionals. You are not required to fill this out; again, this is voluntary.



The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Inform...". The header features the "Jefferson County Citizen Alert Notification System" logo and a banner with the text "If we can't reach you, we can't alert you" and "Powered By everbridge". The navigation bar includes "Welcome jamesacoker", "Logout", "Home", "Overview", and "FAQs". A "Help & Answers" button is visible on the left. The main content area is titled "My Information" and contains two sections: "Volunteer Skills you have" and "My Business is or has:". The "Volunteer Skills you have" section includes a list of skills with checkboxes: "C.E.R.T. Trained", "Counseling / Mental Health", "Disaster Service Worker" (checked), "EMT", "Fluent in Another Language", "I can operate heavy equipment", "I have heavy equipment", and "Medical Professional". A large red arrow points to the "Disaster Service Worker" checkbox. The "My Business is or has:" section includes a list of business types with checkboxes: "Adult Care Facility", "Chemicals on site", "Fuel Facility", "Healthcare Facility", "Other Hazardous Materials on site", and "School/Child Care".

Volunteer Skills you have

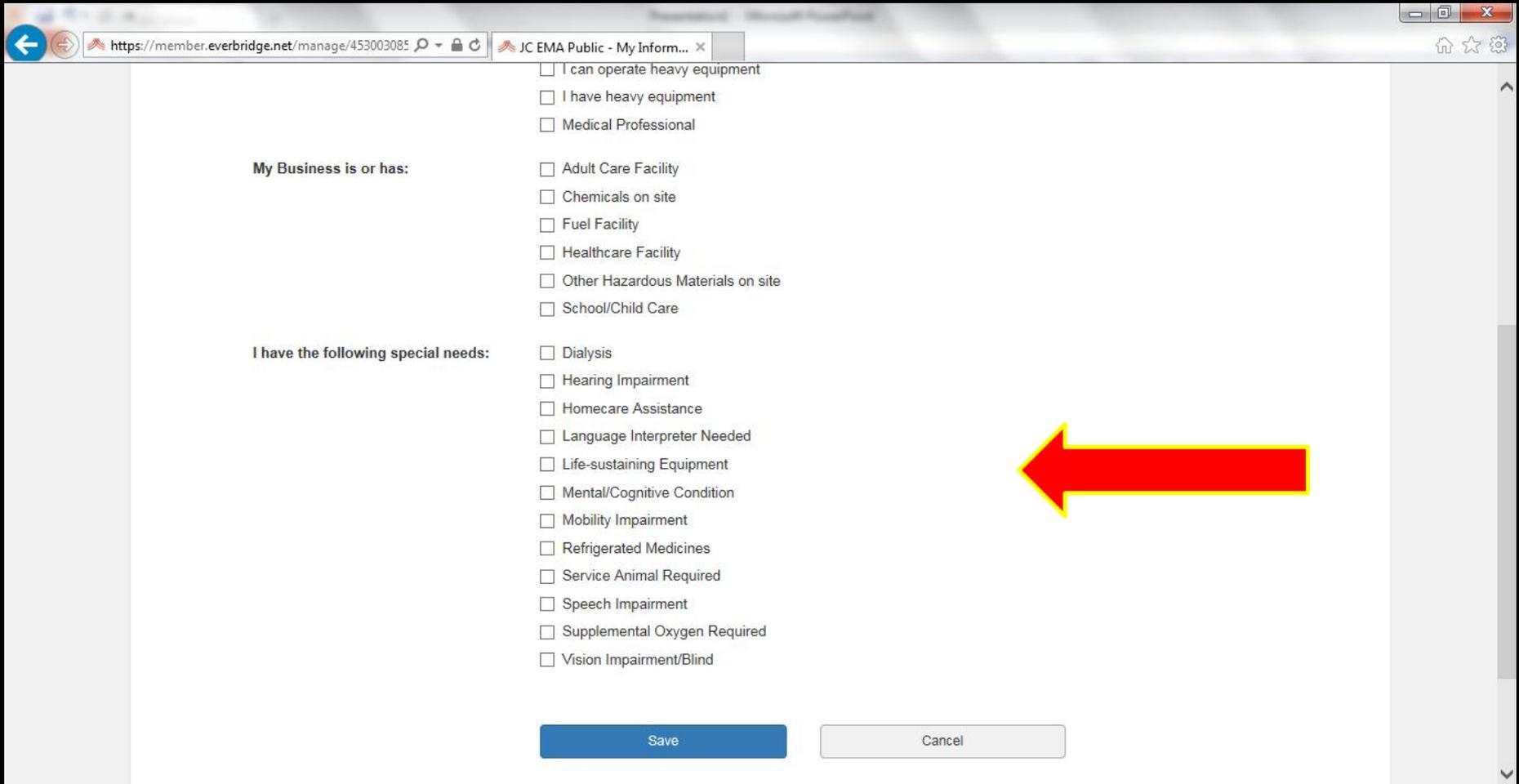
- C.E.R.T. Trained
- Counseling / Mental Health
- Disaster Service Worker
- EMT
- Fluent in Another Language
- I can operate heavy equipment
- I have heavy equipment
- Medical Professional

My Business is or has:

- Adult Care Facility
- Chemicals on site
- Fuel Facility
- Healthcare Facility
- Other Hazardous Materials on site
- School/Child Care

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If you have special medical needs, you can check the boxes listed here. This helps us locate you in the event of an incident.



https://member.everbridge.net/manage/453003085 JC EMA Public - My Inform...

My Business is or has:

- I can operate heavy equipment
- I have heavy equipment
- Medical Professional
- Adult Care Facility
- Chemicals on site
- Fuel Facility
- Healthcare Facility
- Other Hazardous Materials on site
- School/Child Care

I have the following special needs:

- Dialysis
- Hearing Impairment
- Homecare Assistance
- Language Interpreter Needed
- Life-sustaining Equipment
- Mental/Cognitive Condition
- Mobility Impairment
- Refrigerated Medicines
- Service Animal Required
- Speech Impairment
- Supplemental Oxygen Required
- Vision Impairment/Blind

Save Cancel

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Now we move to the actual alerts that you want to receive. Check the box next to “Severe Weather Alerts”. You will see all of the alerts that are available. Don’t hit “Save” yet until you’ve reviewed the list.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Alerts". The header features the "Jefferson County Citizen Alert Notification System" logo and a banner with the text "If we can't reach you, we can't alert you" and "Powered By everbridge". The navigation bar includes "Welcome jamesacoker", "Logout", "Home", "Overview", and "FAQs". A "Help & Answers" link is visible in the top left. The main content area is titled "My Alert Subscriptions" and contains the instruction "Choose what you want to be informed about." Below this, there is a single subscription option: [Severe Weather Alerts](#). At the bottom of the form are "Save" and "Cancel" buttons. A large red arrow with a yellow outline points to the "Severe Weather Alerts" checkbox.

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Here are the categories; you will see your choices. We will get back to the Weather and Hazard Alerts Settings box after we have looked at the categories.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Alerts". The header features the "Jefferson County Citizen Alert Notification System" logo and a banner with the text "If we can't reach you, we can't alert you" and "Powered By everbridge". The user is logged in as "jamesacoker" and can access "Home", "Overview", and "FAQs".

My Alert Subscriptions

Choose what you want to be informed about.

Severe Weather Alerts

- Fire (2)
- Non-Precipitation (8)
- Severe (5)
- Tropical (5)
- Wind (3)
- Flood (3)
- Winter (6)

Weather and Hazard Alerts Settings

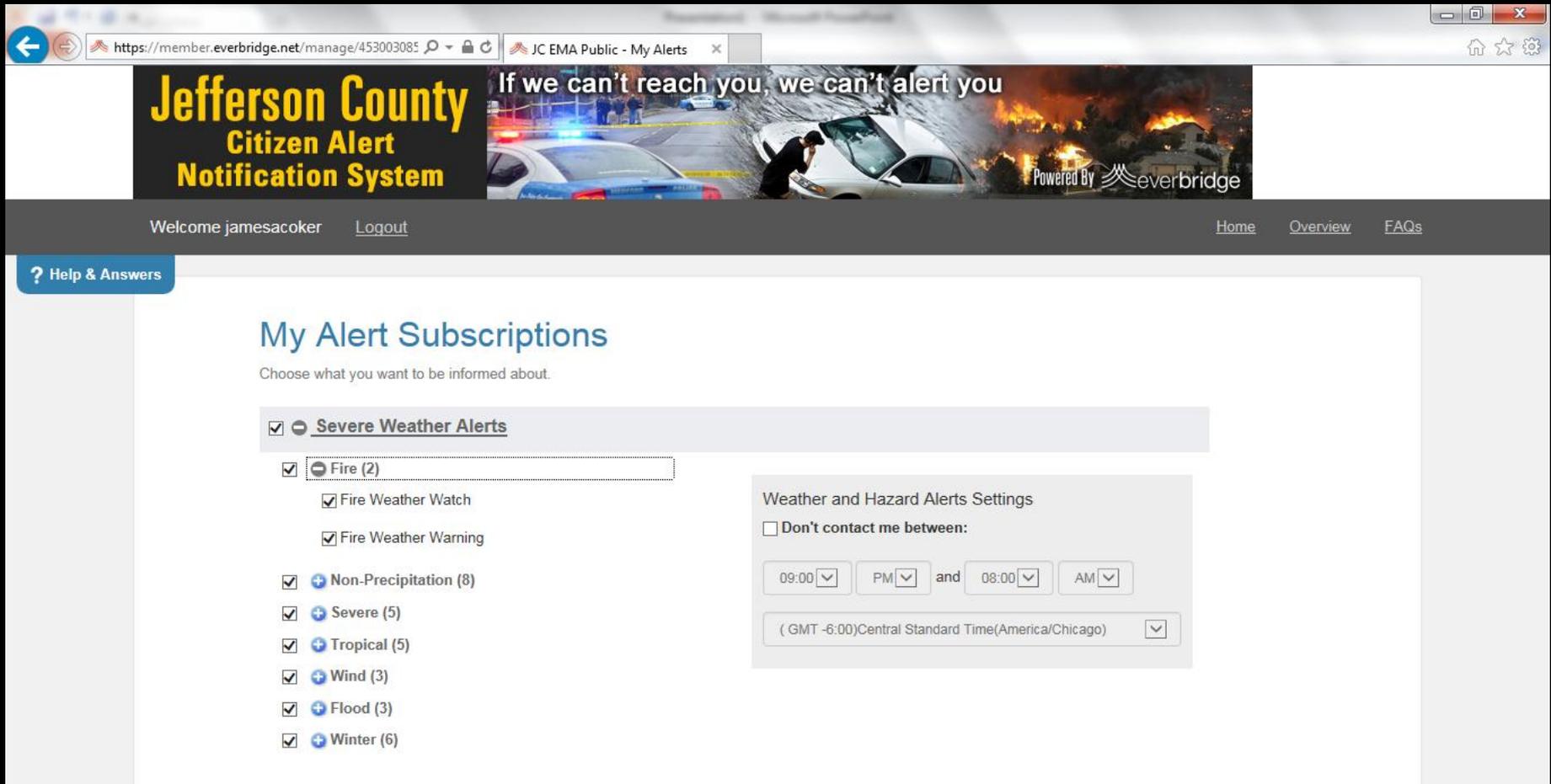
Don't contact me between:

09:00 PM and 08:00 AM

(GMT -6:00)Central Standard Time(America/Chicago)

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If you don't want a particular type of alert, simply uncheck the box next to the alert. You won't receive these alerts. You can go back in later and change this if you want to.



The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085> and the page title "JC EMA Public - My Alerts". The page features a banner with the text "Jefferson County Citizen Alert Notification System" and "If we can't reach you, we can't alert you". Below the banner, there is a navigation bar with "Welcome jamesacoker", "Logout", "Home", "Overview", and "FAQs". The main content area is titled "My Alert Subscriptions" and includes the instruction "Choose what you want to be informed about." The settings are organized into a list of categories, each with a checked checkbox and a minus sign to collapse it:

- Severe Weather Alerts**
 - Fire (2)**
 - Fire Weather Watch
 - Fire Weather Warning
 - Non-Precipitation (8)**
 - Severe (5)**
 - Tropical (5)**
 - Wind (3)**
 - Flood (3)**
 - Winter (6)**

To the right of the "Fire (2)" category is a "Weather and Hazard Alerts Settings" box with the following options:

- Don't contact me between:
 - 09:00 PM and 08:00 AM
 - (GMT -6:00)Central Standard Time(America/Chicago)

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Here is one example: this person did not want fire alerts, and has chosen some, but not all of the “Non-Precipitation” alerts. It is your choice.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085> and the page title "JC EMA Public - My Alerts". The main content area displays a list of alert categories and a settings panel.

Severe Weather Alerts

- Fire (2)**
 - Fire Weather Watch
 - Fire Weather Warning
- Non-Precipitation (8)**
 - Dense Fog Advisory
 - Freeze Warning
 - Heat Watch
 - Heat Warning
 - Heat Advisory
 - Hard Freeze Warning
 - Hard Freeze Advisory
 - Wind Chill Advisory
- Severe (5)**
- Tropical (5)**
- Wind (3)**
- Flood (3)**
- Winter (6)**

Weather and Hazard Alerts Settings

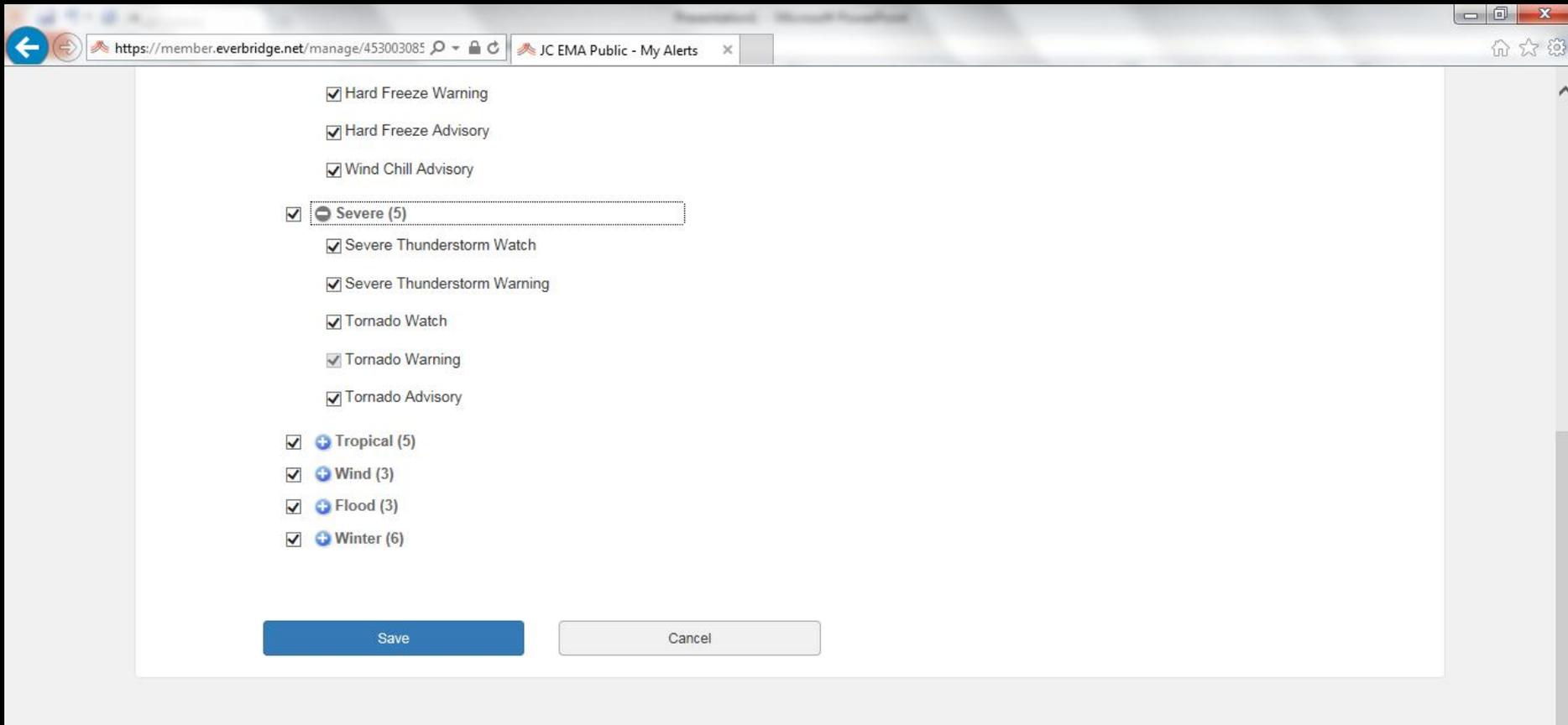
Don't contact me between:

09:00 PM and 08:00 AM

(GMT -6:00)Central Standard Time(America/Chicago)

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Now we move to “Severe” alerts. Please note that everyone receives tornado warnings. You can choose whether to receive other watches and warnings.



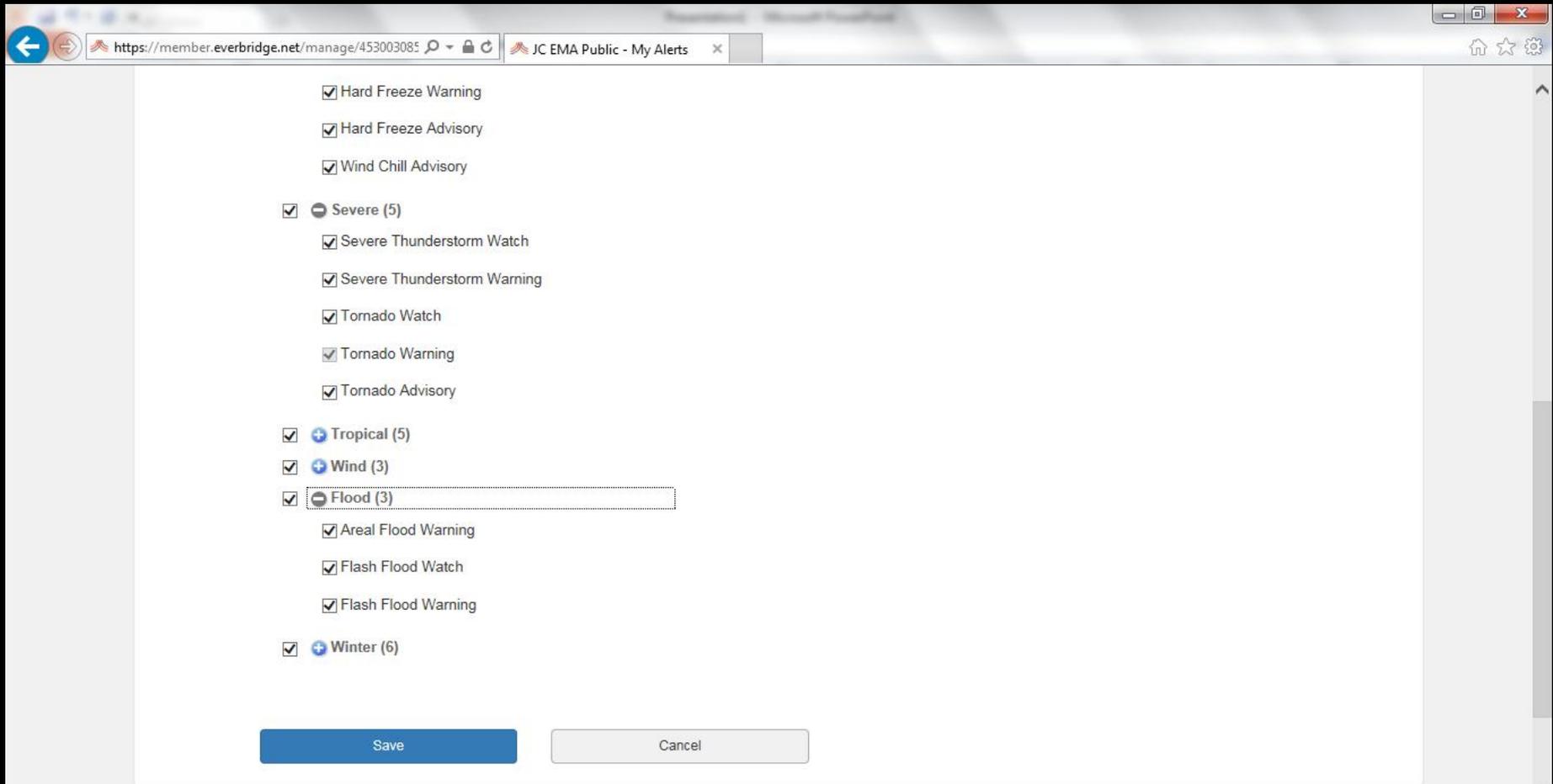
The screenshot shows a web browser window with the address bar displaying <https://member.everbridge.net/manage/453003085> and a tab titled "JC EMA Public - My Alerts". The main content area contains a list of alert types, each with a checked checkbox:

- Hard Freeze Warning
- Hard Freeze Advisory
- Wind Chill Advisory
- Severe (5)**
- Severe Thunderstorm Watch
- Severe Thunderstorm Warning
- Tornado Watch
- Tornado Warning
- Tornado Advisory
- Tropical (5)**
- Wind (3)**
- Flood (3)**
- Winter (6)**

At the bottom of the form, there are two buttons: a blue "Save" button and a grey "Cancel" button.

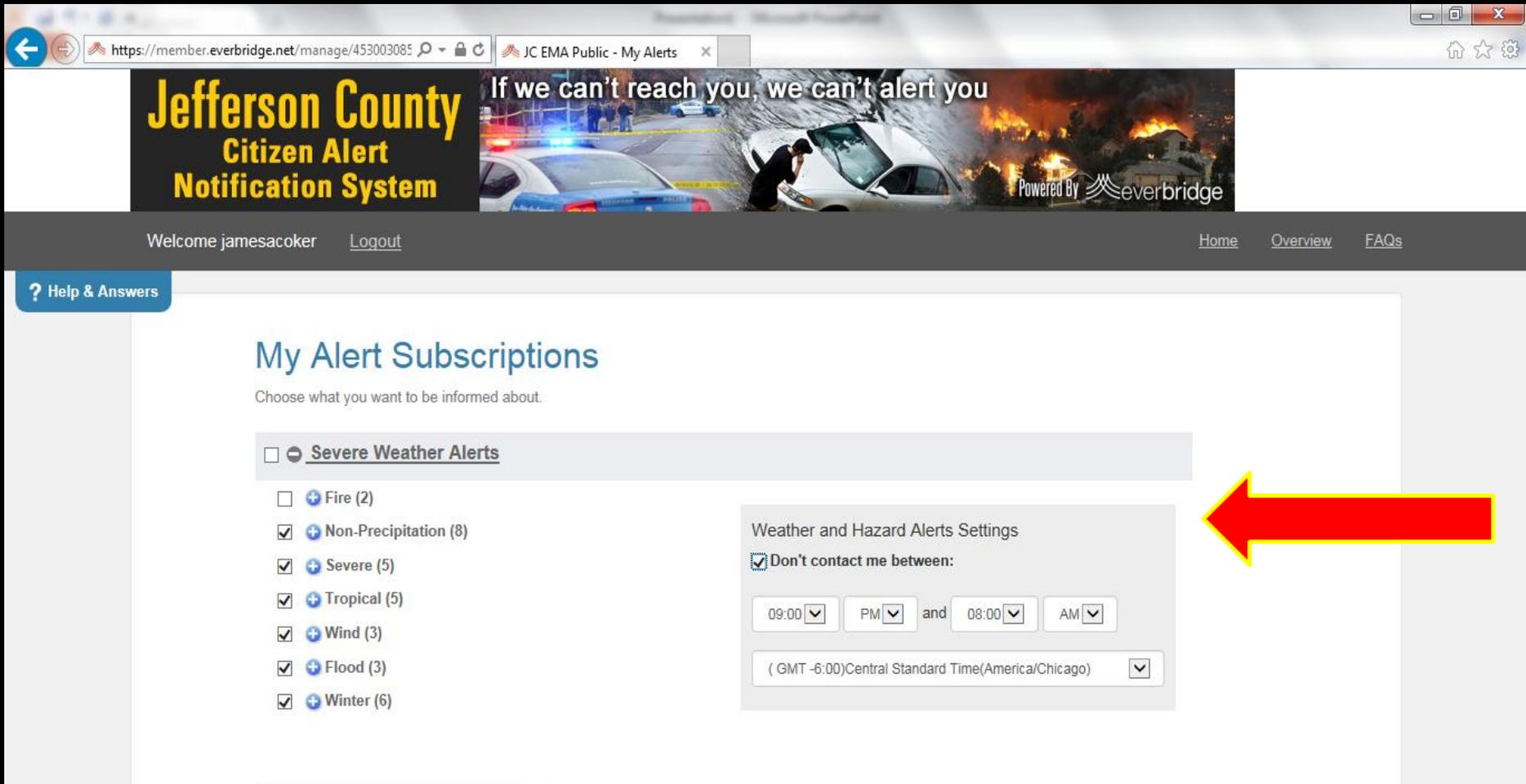
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Continue through the list; you pick those alerts you want to receive. Before you click on “Save” we will look at the “Weather Hazards and Alerts” box.



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The “Weather and Hazard Alerts Settings” box allows you to pick “quiet times” when you don’t receive watches and warnings. You will ALWAYS get tornado warnings. Quiet times are optional.



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My Alert Subscriptions

Choose what you want to be informed about.

- Severe Weather Alerts**
 - Fire (2)
 - Non-Precipitation (8)
 - Severe (5)
 - Tropical (5)
 - Wind (3)
 - Flood (3)
 - Winter (6)

Weather and Hazard Alerts Settings

Don't contact me between:

09:00 PM and 08:00 AM

(GMT -6:00)Central Standard Time(America/Chicago)

A large red arrow with a yellow outline points from the right side of the screen towards the "Weather and Hazard Alerts Settings" box.

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When you are finished, click “Save”. You have now completed the sign up steps. You can go back in later and adjust these by clicking on the login link. Now, “Logout”.

The screenshot shows a web browser window with the URL <https://member.everbridge.net/manage/453003085>. The page title is "JC EMA Public - My Alerts". The header features the "Jefferson County Citizen Alert Notification System" logo and a banner with the text "If we can't reach you, we can't alert you" and "Powered By everbridge". The navigation bar includes "Welcome jamesacoker", "Logout", "Home", "Overview", and "FAQs". A "Help & Answers" button is visible on the left. The main content area is titled "My Alert Subscriptions" with the instruction "Choose what you want to be informed about." Below this, there is a list of alert categories under the heading "Severe Weather Alerts":

- Fire (2)
- Non-Precipitation (8)
- Severe (5)
- Tropical (5)
- Wind (3)
- Flood (3)
- Winter (6)

To the right of the list is a "Weather and Hazard Alerts Settings" section. It includes a checked checkbox for "Don't contact me between:" and a time range selector set to "09:00 PM and 08:00 AM". Below this is a time zone dropdown menu set to "(GMT -6:00)Central Standard Time(America/Chicago)". A large red arrow points to the "Don't contact me between:" checkbox.